itelligence NTT DATA Business Solutions

tedox KG, Bovenden-Harste, Germany

Effective Data Interchange for Additional Business Partners Using it.x-EDIconnect

❝ With it.x-EDIconnect, itelligence AG provides us with the ability to implement requirements relating to electronic data interchange in a quick and functional way. For example, we were able to integrate our import company in the EDI processes at very short notice. The support from itelligence enabled the internal requirements involved in import and export processing to be implemented in an outstanding way.

Jürgen Waßmann, Head of IT, tedox KG

Challenges
- Replace the obsolete predecessor product m@gic EDDY, which will not be further developed or maintained
- Accelerate the order processing
- Reduce procurement times

Benefits
- Completely electronic data exchange with a large number of suppliers
- Clear monitoring of messages
- Independent migration of suppliers to the new system by tedox staff
- User-friendly interfaces for administrators and department which can be displayed on every end device
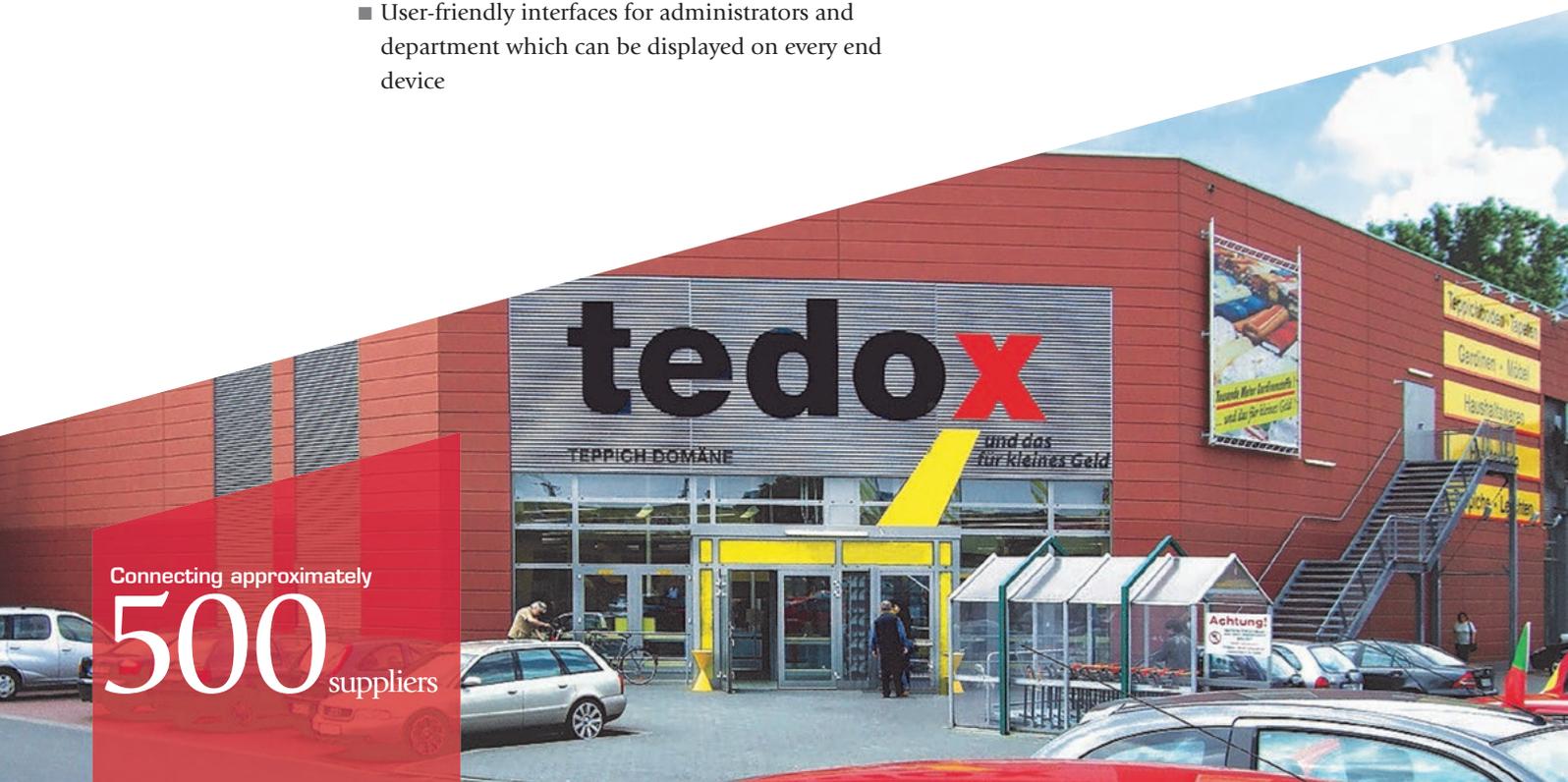
Solution
- Implementation of the itelligence B2B/EDI solution it.x-EDIconnect

Why itelligence?
- Experienced itelligence consultants with extensive expertise in electronic data interchange
- itelligence experts with in-depth technical understanding of the old interfaces
- Only the itelligence solution offers integrated 3-stage monitoring

Connecting approximately
500 suppliers

> ❝ The it.x-EDIconnect itelligence product is scalable and can be used by companies of all sizes with any number of business partners. Thanks to the solution's modular design, we have been able to implement all customer-specific requirements at tedox.

Mirko Milla, Team Leader for Consulting EDI Solutions, itelligence AG

Optimization of EDI Communications

tedox is unique in many respects. For example, this family company can look back on a success story that has continued for several decades. And customers can find almost everything they need for their homes. Advertising? Not at tedox, because the company relies just on word of mouth. That's possible only as a result of a high-quality service. The key to this lies in flawless communication. In order to maintain the professional implementation of its electronic data interchange in the future, tedox decided to replace its existing solution with it.x-EDIconnect from itelligence.

Efficient Connection of Business Partners

tedox is in daily contact with hundreds of merchants and suppliers in Germany and abroad. Countless purchase orders, invoices, delivery receipts, and supplier requests are generated in this process. With the support of it.x-EDIconnect, this communication becomes transparent and simple, as all file formats that are common in the industry, such as VDA and EDIFACT, are supported.

Transparent Monitoring

In order to not lose track of the completely automated EDI communications, it.x-EDIconnect includes optimized functional monitoring. Search options specifying a document, for example by order or article number, simplify business processes and make the operations conducted by tedox staff easier. Hand in hand with that, the monitoring process is optimized as a result of the explicit information search. The technical monitoring offers an overview in table form of all ongoing processes at all times, so that incorrect processes are automatically repeated after they have been corrected.

User-Friendly Interfaces

it.x-EDIconnect provides purchasers, suppliers, and logistics companies with seamless exchange of data within their network and along the supply chain. As it.x-EDIconnect is controlled via the browser, the solution is moreover very user-friendly. What's more, intuitive administration, configuration, and monitoring screens support the IT department at tedox in its work.

Designed for the Future

it.x-EDIconnect has been adapted to tedox's individual EDI requirements and yet can still be flexibly expanded. Orders and invoices can be sent and received fully automatically using a direct ERP connection. So tedox enjoys a state-of-the-art set-up and is also ideally placed for the future. The progress of the project benefited from the especially good cooperation between the itelligence experts and the tedox staff. The installation was completed and the data migration successfully started after just 6 weeks.

tedox

Company:
tedox KG

Industry:
Wholesale

Products:
Renovation discounter offering all products needed for a house's interior design

Number of employees:
2,600

Turnover:
EUR 450 million (2015)

Headquarters:
Bovenden-Harste, Germany

Website:
www.tedox.de