



# Innovation to the Point.

## ROBOTIC PROCESS AUTOMATION

Simulating human interactions with software



### WHAT IS RPA?

Robot Process Automation (RPA) is the process of creating a software robot that can carry out rule-based and repetitive tasks on any platform. It enables an IT system to be operated in the same way a human would. The biggest advantages of RPA is that:

- A process can be automated without any changes to present IT – the robot uses the existing user interface
- Human errors are eliminated from the process
- A robot can work at all times without any drop in quality
- With one robot in place, the solution is easily scalable

RPA boosts productivity and can typically free up between 15% and 30% of an employee's time. (Source: Business Transformation Studies of SAP customers, 2019).

Read on and find out how you can run your first low-risk high-reward project by implementing a single robot in collaboration with itelligence.

## ROBOTS – A NEW LAYER OF EMPLOYEES



The functionality will improve the quality of repetitive tasks, enabling you to offer more and better services to your customers



With robots doing time consuming and bureaucratic tasks, your employees will have more time for value creating work – better for them and better for business



With robots working day and night with no encounters of errors, you will get a shorter response time for customer enquiries and changing demands



Robots produce an audit trail about their work processes, enabling great transparency and a decrease in paperwork that you and your staff have to deal with

## WHEN ARE ROBOTS USEFUL?



### Case company:

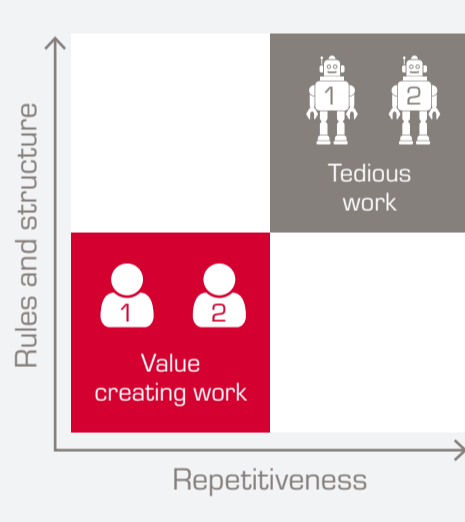
Manufacturing, medium-sized, 300 employees

#### Case 1: Electronic Bank Statements

Pain	Solution	Value
Matching payments with lacking reference information in 10,000 payments/month	Implementing a single software robot to handle 60% of the unmatchable payments	Time equal to two full-time employees is free to more value creating tasks

#### Case 2: Service Center

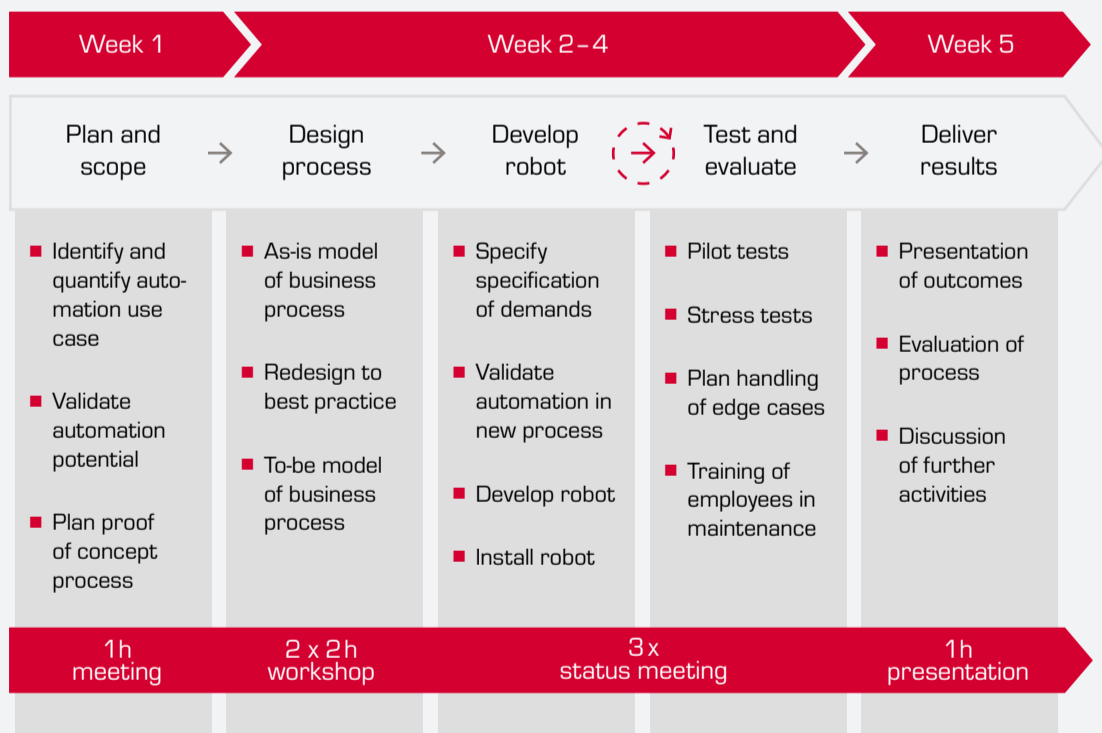
Pain	Solution	Value
Manual type in of disbursements for 2500 expenses/month	Implementing a single software robot to do the manual work of most disbursements	Time saved is 200 hours/month, and disbursements are handled faster



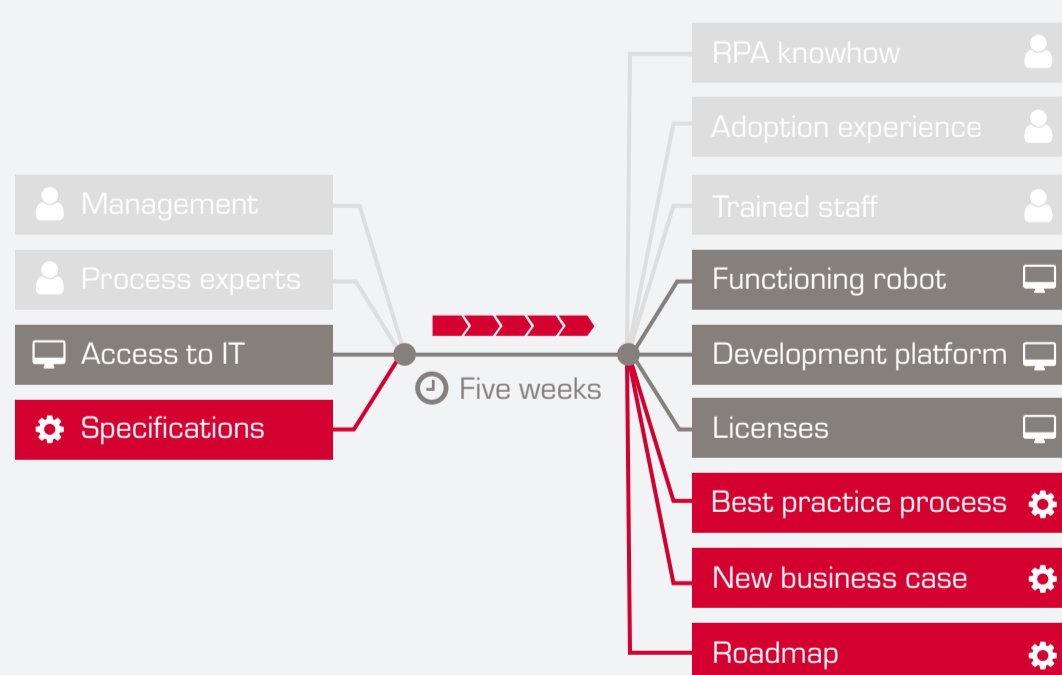
In these cases, the employees are relocated to do value creating work, while the robots take care of the tedious tasks.

What does it take to obtain such value? The proof of concept process is described in the following figures.

## PROOF OF CONCEPT PROCESS



## INPUTS AND OUTPUTS



## SCOPE OF RPA PROOF OF CONCEPT

We offer the following services as part of the RPA Proof of Concept:

- Complete analysis and redesign of business process
- A fully functioning robot
- Presentation of final results
- Setup of studio for further development
- Training of staff for robot maintenance

With automation, it becomes possible to take large portions of dull, manual everyday tasks and replace them with more meaningful and value creating work.

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## CURIOUS? GET IN TOUCH!

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